

**Laura Lane**  
**President, Global Public Affairs**

Laura Lane joined UPS on November 1, 2011 as President, Global Public Affairs. She is responsible for all worldwide government affairs activities for UPS in the over 220 countries and territories it serves.

Prior to joining UPS, Laura was Managing Director and Head of International Government Affairs at Citigroup. Laura directed the day-to-day advocacy efforts of Citi's international government affairs team. Before joining Citi, Ms. Lane was VP for Global Public Policy with Time Warner where she represented the company on the federal and international levels on all issues affecting Time Warner and its divisions.

In her government career, Ms. Lane served as a trade negotiator in the Executive Office of the President in the United States Trade Representative's Office (USTR). In this role, she negotiated market access commitments on trade in services with China as part of its accession to the World Trade Organization (WTO) and served as U.S. negotiator on the first-ever WTO Financial Services Agreement. She also managed bilateral trade affairs with the Middle East and the Mediterranean countries.

Before joining USTR, Ms. Lane served in the U.S. Foreign Service from 1990-1997. She worked in the Trade Policy and Programs office in the Bureau of Economic and Business Affairs at the U.S. Department of State from 1995-1997. She served as the State Department representative on the US Basic Telecommunications negotiating team, which concluded the first-ever global agreement on basic telecommunications in 1996. Ms. Lane also worked in the State Department Operations Center from 1994-1995 as watch officer under Secretary Warren Christopher.

In her overseas assignments, Ms. Lane was the economic and political-military affairs officer at the American Embassy in Kigali, Rwanda from 1993-1994. She led the evacuation effort of American citizens from Rwanda in April 1994 with the outbreak of the civil war and returned in August as political advisor to U.S. forces providing humanitarian relief to Rwandan refugees. Laura subsequently delivered a TED talk on her experiences on "When to Follow your Heart and Write your own Rules" and shared her perspectives on the Rwandan genocide in the PBS/Frontline documentary "Ghosts of Rwanda." Ms. Lane also served as economic and consular officer in Bogota, Colombia from 1990-1992. In her state department career, she was the recipient of two Superior Honor awards and a Meritorious Honor award.

Ms. Lane is also Chairman of the Board for the Coalition of Service Industries (CSI), Vice Chairman of the Board of the German American Business Council and a member of the Board of the Atlantic Council, US Chamber of Commerce and the Girl Scout Council of the Nation's Capital. She has also been appointed as Vice Chairman of the President's Advisory Council on Doing Business in Africa (PAC-DBIA) and Johnson & Johnson's Global Public Health Advisory Forum. Finally, in 2014 and again in 2016, she also served as Corporate Chair of the Global Partnership Initiative for Refugees International.

Ms. Lane was born in Evanston, Illinois but grew up in Frankfurt, West Germany. She graduated summa cum laude from Loyola University with a Bachelor's degree in political science and history and summa cum laude from Georgetown University with a Master of Science degree in Foreign Service. Ms. Lane's husband, Greg, served in the U.S. Marine Corps in Japan, and at the American Embassies in Nicaragua and Colombia, and now is an electrical engineer at Parsons Inc. Ms. Lane and her husband have two daughters.